

**W**aldo County Healthcare, Inc. believes each patient deserves quality medical treatment and compassionate care. The listed rights and responsibilities support our commitment to this philosophy.

*As a Patient You Have a Right To:*

- Confidentiality and privacy
- Considerate, respectful care
- Communicate with family members or friends
- The names and roles of people caring for you
- Know your diagnosis, treatment and prognosis
- Participate in planning your care and treatment
- Pain management information and treatment
- Give consent to or refuse treatment
- Information on transfer and continuity of care
- Information on realistic alternatives when hospitalization is no longer appropriate
- Be free from restraint or seclusion when used as coercion, discipline, or convenience
- Consent or decline participation in research
- Ask for a consultation
- Have an advance directive
- Review the medical record and obtain a copy, if desired, in a reasonable time frame
- Know of hospital affiliations with other health care organizations treating you
- Notification of non-coverage of services
- Information on hospital rules and regulations that affect care given
- Request an itemized statement on hospital charges and information on payment methods
- Have concerns or complaints heard and addressed in a timely manner by Administration
- Have the patient rights listed above apply to the person with legal responsibility to make decisions on the patients behalf

*As a Patient You Have a Responsibility To:*

- Give care providers accurate health information
- Ask questions when instructions or information is not understood
- Participate in treatment decisions including pain management
- Respect the privacy and rights of other patients
- Respect care providers, equipment and facilities
- Provide insurance information or arrange for payment of care
- Accept responsibility for outcomes if refusing treatment
- Accept responsibility for effects of lifestyle choices that may be in conflict with recommended treatment
- Inform Administration about concerns
- Share ideas about improvement of care
- Give the Hospital, your physician, and appropriate family members a copy of your Advance Directive if you have one

